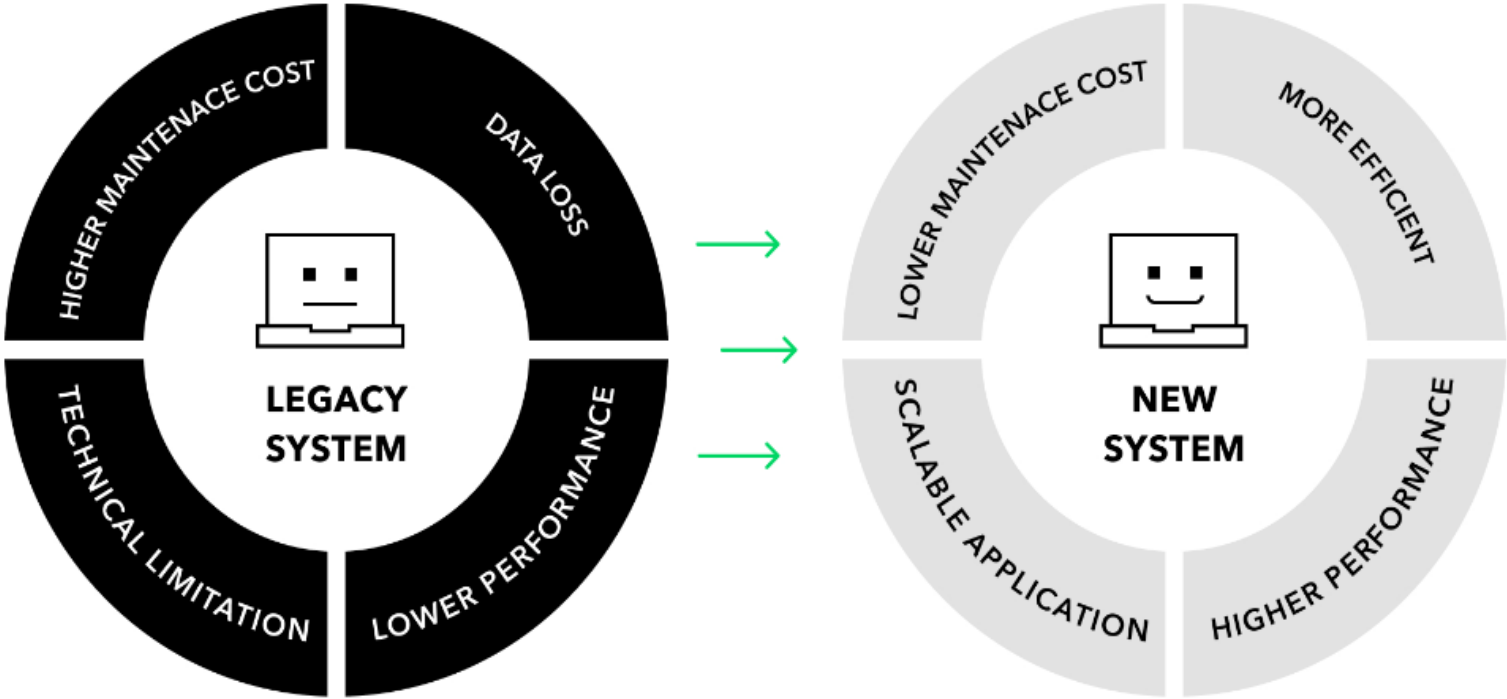# Office of the Professions Modernization

January 9, 2024

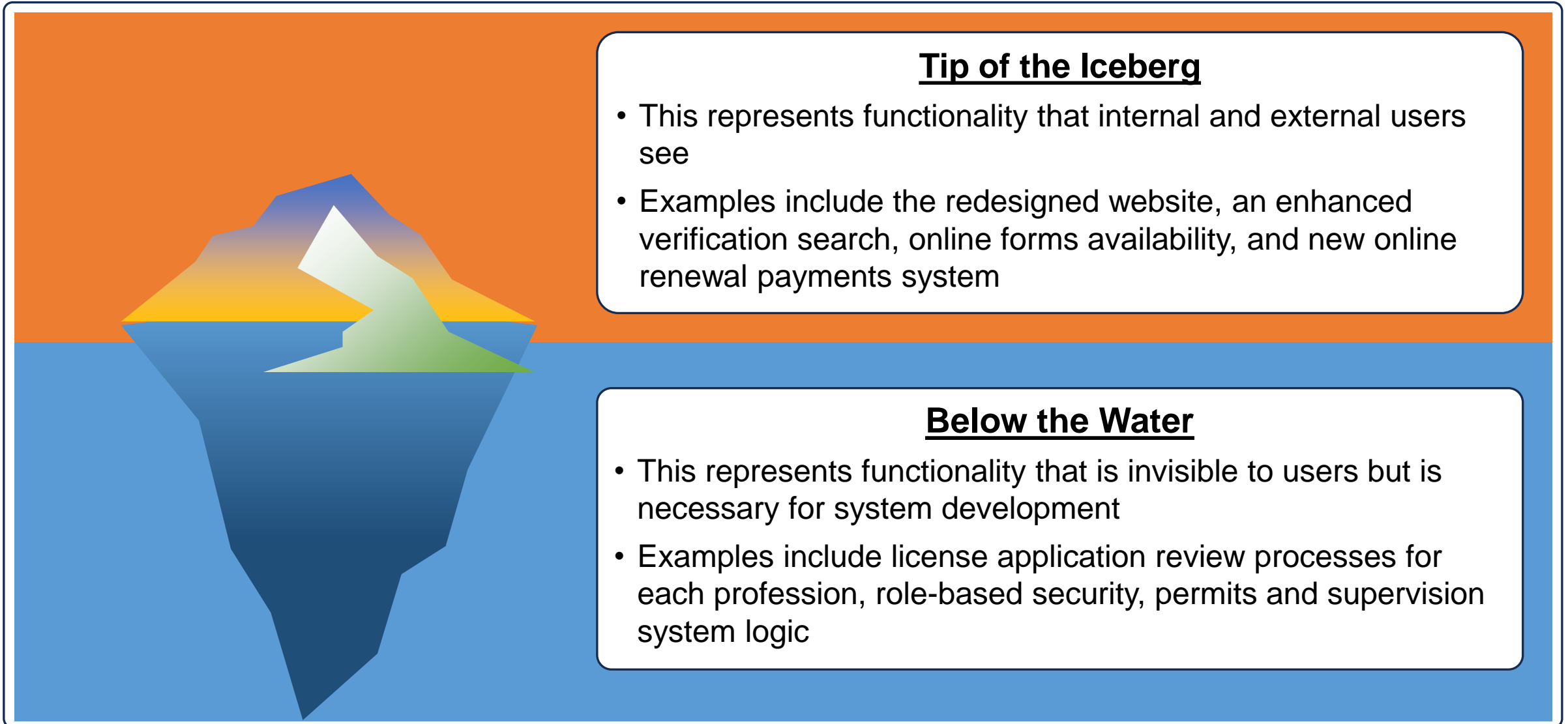# The Office of Professions Modernization (OP MOD) Program Status

Moving a legacy application to a new and modern environment

OP MOD Program Status – Iceberg Analogy

- An Iceberg analogy will help to visualize the OP Modernization Program progress to date.

Tip of the Iceberg

- This represents functionality that internal and external users see
- Examples include the redesigned website, an enhanced verification search, online forms availability, and new online renewal payments system

Below the Water

- This represents functionality that is invisible to users but is necessary for system development
- Examples include license application review processes for each profession, role-based security, permits and supervision system logic

OP MOD Program Status – Accomplishments to Date

- Since the beginning of OP Modernization, the team has been designing and building all the supporting technology needed to improve key public-facing functions

Public-Facing Functionality

- Redesigned Public Website
- New Renewal Payments System
- Enhanced Verification Search
- Online Forms Availability

Supporting Elements

- Translate programming language of old system to business rules
- Convert data tables for over 5 million records
- Person-centric vs. Application-centric model
- Internal and external stakeholder feedback for website design
- Recreate public information for all professions into a modern design
- Digitize all online application forms
- Develop business process to keep website current and functional

OP MOD Program Status – Upcoming Functionality

- Current efforts are focused on delivering Functionality for the New Professions System which will allow OP staff to efficiently function on a modern platform

User-Facing Functionality

- Accessibility
- Modernized User Interface
- User Dashboard
- Simple report generation for all OP data
- Online Discipline Case Tracking System
- Advanced Search
- All related data in one place
- Credential Generation

Supporting Elements

There are approximately 20 Minimum Viable Product development Concepts "In Progress" and 9 (45%) have working software. Concepts include:

- Continuing Education
- Corporations Functionality
- Pharmacies Functionality
- Permit tracking system
- Full history of data changes
- Email Automation
- Access limitations by user role
- Discipline system integration
- Over 64000 lines of codes already written

OP MOD Program Status – Program Roadmap

- Over the next 2 years the project expects to complete the remaining milestones and foundational technology needed to accomplish the goals set out by OP Modernization from the start
- Improvements and external user access will begin when all core work has been completed

2022	**2023**	**2024**	**2025**	**Phase 2**
Q4 – Launch of Redesigned Public Website Q4 – Launch of Enhanced Verification Search The Ongoing Launch of Online Applications	Q3 – Launch of New Renewals Payments System The Ongoing Launch of Online Applications	Q2 – Launch of New Discipline System	Q1 – Launch of New Professions System (NPS) Q2 – Plan launch of Customer Self-service and NPS Improvements	Self Service Tool (Applicant / Licensee Portal) Connection of NPS with New Discipline System

Questions?