



TO: The Professional Practice Committee

FROM: Sarah S. Benson *Sarah S. Benson*

SUBJECT: Update on Progress for the Office of Professions Modernization Program, The Multi-year, Multi-project Program to Modernize all Licensing and Renewal Activity for Title VIII Professionals in New York State

DATE: November 5, 2020

AUTHORIZATION(S):

Betty M...
SUMMARY

Issue for Discussion

This report is to update the Board of Regents on the continued progress of the Office of the Professions (OP) Modernization Program.

Reason for Consideration

Information will be presented to the Board of Regents about the plan to develop a custom system to handle all licensing and renewal activities for professionals called the New Professions System (NPS).

Proposed Handling

This issue will come before the Professional Practice Committee for discussion at the November 2020 meeting of the Board of Regents. A brief presentation of program history, progress to date, and details about implementation plans will be followed by discussion.

Procedural History

Spending authority to use funds resulting from a 15 percent registration-fee increase that was authorized by the Legislature in 2009 has been, and continues to be, a Regents budget priority. Authorization has been included in the enacted state budget each of the last three years. This report is an update on the work of the OP Modernization Program's second full year of the five-year implementation. Previous updates were provided in November 2019.

Background Information

After the first two years of the OP Modernization Program, which included the completion of projects for development of online applications and enhancements to customer service, the OP Modernization Program Implementation represents a nearly three-year initiative that is targeted for completion by the end of July 2023.

The Office of the Professions provides one of the core business functions of the New York State Education Department (NYSED). The program is responsible for all licensing and renewal activities of more than 54 professional titles as well as licensing and renewal for professional corporations and pharmacy establishments. The modernization implementation will complete a mainframe migration project and develop a set of online services to replace the current processes that are primarily in paper and require human interaction.

The technical implementation is slated to begin in mid-November 2020 with the staffing of three development teams to complete the ambitious schedule by the July 2023 deadline.

This presentation to the Professional Practice Committee will provide an overview of the work completed in the first two years and the work planned for the next three years of the OP Modernization Program.

Related Regents Items

Not applicable.

Recommendation

Not applicable.

Timetable for Implementation

Not applicable.