



In addition to the increase in volume of licensees, numerous professions have added requirements such as mandatory continuing education that require additional staff involvement. Added volume and increased licensing requirements impact processing times and can result in delays in issuing licenses and registrations.

During the past several years, the Office of the Professions has also seen changes in staffing levels, which also influence processing times. Additionally, the Office has also engaged in a variety of process improvements and technological initiatives that have had an impact upon our business processes and cycle times.

At the May meeting of the Professional Practice Committee, staff from the Office of the Professions will provide an update and discuss some of the trends and issues facing the licensing process. In addition, staff will be available to answer questions from the Committee.