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THE STATE EDUCATION DEPARTMENT / THE UNIVERSITY OF THE STATE OF NEW YORK / ALBANY, NY

TO:	Audits/Budget and Finance Committee	
FROM:	Sharon Cates-Williams Norm Latio-Williams	
SUBJECT:	Board of Regents Oversight Financial Accountability	
DATE:	March 4, 2013	
AUTHORIZATION(S):	SUMMARY	
leques for Discussion		

Issues for Discussion

The following topics will be discussed with the Members of the Committee on Audits/Budget and Finance:

New York State Single Audit – State Education Department Findings (Attachment I) Completed Audits including the Report of the Internal Audit Workgroup (Attachments II & III)

Reason(s) for Consideration

Update on Activities

Proposed Handling

Discussion and Guidance

Procedural History

The information is provided to assist the Committee in carrying out its oversight responsibilities.

Background Information

<u>New York State Single Audit – State Education Department Findings</u> Staff from the accounting firm of KPMG will brief the Committee on six audit findings related to the Department's administration of federal funds. (Attachment I) <u>Completed Audits including the Report of the Internal Audit Workgroup</u> The Committee is being presented with 9 audits this month. (Attachments II & III)

Audits are provided as follows:

Office of Audit Services

New York City Department of Education Rochester City School District Syracuse City School District

Office of the State Comptroller

Cortland Enlarged City School District Hadley-Luzerne Central School District Hyde Park Central School District Kids & the Training Institute, Inc. Kids Quality Care, Inc. Pawling Central School District

Recommendation

No action required for presentation of audits.

Timetable for Implementation

N/A

The following materials are attached:

- Summary of New York State Single Audit Findings 2011-12 (Attachment I)
- Report of the Internal Audit Workgroup (Attachment II)
- Summary of Audit Findings Including Audit Abstracts (Attachment III)

Attachment I

Regents Committee on Audits/Budget and Finance Summary of New York State Single Audit 4/1/11 – 3/31/12 State Education Department Findings

The audit examined the following federal programs;

Summer Food Service Program for Children				
Child Nutrition – School Lu	Child Nutrition – School Lunch, Milk Program and Summer Food Service			
Title I-Grants to LEAs (reg	ular and ARR	A)		
Special Education	Special Education Grants to States (regular and ARRA)			
	Preschool Grants (regular and ARRA)			
21 st Century Community Learning Centers				
Improving Teacher Quality State Grants				
ARRA State Fiscal Stabilization Fund Education State Grants				
Government Services				
Education Jobs Fund				
Rehabilitation Services-Vocational Rehabilitation Grants to States (regular and ARRA)				

Six Findings

Finding number 12-06 - Summer Food Service Program for Children

The Department (Child Nutrition) reported incorrect meal counts for one of the reports tested. The Department inadvertently reported the same data as the prior year. Review procedures did not operate effectively to ensure an accurate report was submitted.

Finding number 12-07 – Child Nutrition -School Lunch, Milk Program and Summer Food Service

The Office of General Services (OGS) manages the receipt, inventory and distribution of donated foods on behalf of the Department of Education. OGS did not conduct an annual physical inventory of donated USDA food for all of its distribution and warehouse centers. Additionally, from a sample of 25 USDA food inventory deliveries (out of 1931), one delivery receipt did not agree to the OGS records by approximately 3%.

<u>Finding number 12-08 – Title I Grants to LEAs (regular and ARRA), Special Education</u> <u>Grants to States (regular and ARRA), Special Education</u> <u>Preschool Grants (regular and ARRA), 21st Century Community Learning Centers, Improving Teacher Quality State</u> <u>Grants</u> The Department (OMS Finance) does not appear to have met cash management requirements when funds are paid to sub recipients. The auditors found no procedures to ensure the sub recipients make related disbursements on a timely basis.

Finding number 12-09 – Special Education Grants to States and Preschool Grants (regular and ARRA)

The Department (P-12) did not monitor non-ARRA sub recipients for fiscal compliance (allowability of costs).

Finding number 12-10 – 21st Century Community Learning Centers, Improving Teacher Quality State Grants, ARRA State Fiscal Stabilization Fund Education State Grants and Government Services, and Education Jobs Fund

The Department (P-12) lacks routine or timely site visits to its sub recipients which may result in not being able to timely recognize noncompliance with laws, regulations and provisions of grant agreements or lack of performance goal achievement.

Finding number 12-11 – Rehab Services Vocational Rehabilitation Grants (regular and ARRA)

Based on a sample of ACCES VR consumer folders, the auditors determined that the requirements for eligibility determination were not always documented or not done on a timely basis.

Corrective Actions

The Department has submitted corrective action plans for each of the six findings. Those actions include developing a new monitoring protocol for special education, expanding existing monitoring procedures and providing training to Department staff.

Attachment II

Regents Committee on Audits/Budget and Finance March 2013 Review of Audits Presented Department's Internal Audit Workgroup

Newly Presented Audits

We reviewed the nine audits that are being presented to the Committee this month. Six of the audits were issued by the Office of the State Comptroller (OSC) and three by the Office of Audit Services (OAS). Seven of the audits were of school districts and two were of preschool providers of special education services.

The findings were in the areas of procurement, financial reporting, claims processing, information technology, payroll, segregation of duties, Medicaid reimbursements, the Employment Preparation Education program and school improvement grants.

The Department has issued letters to the school district auditees, reminding them of the requirement to submit corrective action plans to the Department and OSC within 90 days of their receipt of the audit report.

The Department's Internal Audit Workgroup identified the following audits for specific attention by Department Staff.

New York City Department of Education – Employment Preparation Education (EPE) program Kids & the Training Institute, Inc. Kids Quality Care, Inc.

The Department's Internal Audit Workgroup determined the following audits required no specific follow up activities by Department staff.

Rochester City School District Syracuse City School District Cortland Enlarged City School District Hadley-Luzerne Central School District Pawling Central School District Hyde Park Central School District

March 2013 Regents Audits/Budget and Finance Committee Meeting Summary of Audits Requiring Specific Attention

Audit Summary	Recommendation/Response
New York City Department of	The recommendations focused on strengthening
Education – Employment	controls over the documentation of EPE contact
Preparation Education (EPE)	hours.
program	
OAS audit.	OACE agreed with the recommendations.
 NYCDOE Office of Adult Continuing Education (OACE) oversees the EPE program in 8 Regions. 	<u>NEXT STEP</u> : Department will reduce future EPE payments to NYCDOE to recover \$2.6M unsupported funds.
 \$29.4M State aid in 2009- 2010 in support of all 8 Regions. 	OAS will annually conduct an audit of the administration of the EPE program at one of the remaining 7 NYCDOE Regions.
 Audit examined Region 5: \$4.3M in claims. 	
Found \$2.6M in	
unsupported costs.	
Kids & the Training Institute,	The recommendations focused on the Department
Inc.	adjusting reimbursement rates based on the
 OSC audit Agency received \$3.3M in public support during 2008- 2009. 	disallowance and the agency compliance with procedural guidance on LTAL business relationships as outlined in the Reimbursable Cost Manual (Manual).
 \$287,952 disallowance. Agency non-compliant with provisions pertaining to less-than-arm's-length (LTAL) relationship with 	Department agreed with the recommendations and will closely examine the circumstances that led to the findings described in the audit report.
another privately-owned special education company (Kids Quality Care, Inc.).	<u>NEXT STEP</u> : Department will recalculate rates based on appropriate adjustments, provide technical assistance to agency and recommend agency officials attend Consolidated Fiscal Report (CFR) training.
Kids Quality Care Inc.	The recommendations focused on the Department
 OSC audit Agency received \$2.7M in public support during 2008-2009 \$237,926 disallowance Agency non-compliant with 	adjusting reimbursement rates based on the disallowance and the agency compliance with procedural guidance on LTAL business relationships as outlined in the Reimbursable Cost Manual (Manual).
provisions pertaining to	Department agreed with the recommendations and will closely examine the circumstances that led to the

less-than-arm's-length	findings described in the audit report.
(LTAL) relationship with another privately-owned	NEXT STEP:
special education company	Department will recalculate rates based on
(Kids & the Training	appropriate adjustments, provide technical assistance
Institute).	to agency and recommend agency officials attend
	Consolidated Fiscal Report (CFR) training.

March 2013 Regents Audits/Budget and Finance Committee Meeting Summary of Audit Findings

Audit	Procurement	Claims Processing	Payroll	Financial Reporting	Information Technology	Segregation of Duties	Revenue Enhancement s	Other
Office of Audit Services								
* New York City Department of Education (footnote 1)								
* Rochester City School District (footnote 2)								
* Syracuse City School District (footnote 2)								
Office of the State Comptroller Cortland City School District			V			V	V	
Hadley-Luzerne Central School District			N			V	N	
Hyde Park Central School District								
Pawling Central School District								
State Education Department and Kids & the Training Institute, Inc.				\checkmark				
State Education Department and Kids Quality Care, Inc.				\checkmark				
March 2013	1	1	1	6	1	2	1	3

1 Contact Hours

2 School Improvement Grant

The Department's Internal Audit Workgroup met to review each of the audits being presented this month. Letters will be sent to all of the auditees reminding them of the requirement to submit a corrective action plan.

	Office of Audit Services				
Audit	Major Finding(s)	Recommendation/Response			
Audit New York City Department of Education EPE Program - For the Period July 1, 2009 through June 30, 2010 EPE-0907-1 1st, 2nd, 11th, 12th, 13th Judicial District	\$2,682,067 adjustment The New York City Department of Education (DOE)'s Office of Adult Continuing Education (OACE) oversees the Employment Preparation Education Program (EPE). For the period from July 1, 2009 to June 30, 2010 DOE received \$29.4 million in EPE funds in support of seven regions. The audit examined the appropriateness of \$4,395,130 in claims from 1 (Region 5) of the 8 adult education regions Audit testing resulted in the following exceptions at Region 5:	3 recommendations It is recommended that DOE only claim contact hours supported by adequate attendance documentation, securely maintain student records, and properly document intake and assessment contact hours.			
	DOE was only able to provide documentation for 72 classes and 224,989 contact hours within those classes. In addition, documentation provided only supported 9,356 contact hours claimed for intake and assessment. In total only \$1,713,062 of the \$4,395,130 claimed could be supported. Future EPE payments to DOE will be reduced by \$2,682,067. OACE failed to secure student files prior to an asbestos abatement project resulting in missing documentation to support contact hours.	recommendations and have begun to implement corrrective actions			
	Subsequent to the issuance of the draft audit report the Department agreed to examine substantially more documentation than was provided during initial field work. This documentation resulted in NYCDOE being credited with almost \$1 million in EPE funds.				
Rochester City School	The audit examined \$6,253,724 in School Improvement Grant	3 recommendations			
District	(SIG) funds received by the District for the period July 1, 2010				
School Improvement Grant	to September 30, 2011. Non-salary expenditures were found in the amount of \$11,759, that should not have been charged	The report's recommendations focused on strengthening the			

SD-1111-01	to SIG.	policies and procedures pertaining
7th Judicial District	The District energy (\$40,400, for a hotting some environment)	to SIG funds.
	The District spent \$10,128 for a batting cage, swimwear, a coffee cart, and an electronic safe, all of which were not	The District agreed with the
	contained in their approved application or in the associated	The District agreed with the recommendations and indicated
	budget.	that they will implement corrective
		action.
	The District also claimed \$1,631 in undocumented travel costs.	
Syracuse City School	The audit examined \$5,492,732 in School Improvement Grant	2 recommendations
District School Improvement	(SIG) funds received by the District for the period July 1, 2010	The report's recommendations
School Improvement Grant	to September 30, 2011. The District claimed \$200 for an expenditure for goods that were not received and \$470 for an	The report's recommendations focused on strengthening policies
SD-0112-01	expenditure that benefited a non-School Improvement Grant	and procedures pertaining to SIG
5th Judicial District	building.	funds.
	The District class failed to repeat the requirements and forth here	The District sourced with the
	The District also failed to meet the requirements set forth by OMB Circular A-87 requiring that salaries be supported by	The District agreed with the recommendations and indicated
	personnel activity reports.	that they will implement corrective
		action.
	Office of the State Comptroller	
Audit	Major Finding(s)	Recommendation/Response
Cortland City School	The former Superintendent and Director of Business Services	3 recommendations
District	did not provide sufficient oversight over the District's financial	T I
Oversight of Financial	operations. They both failed to properly assign users within the financial software, and Business Office staff performed	The report's recommendations
Operations 2012M-230	incompatible duties without management's sufficient oversight	focused on strengthening the policies and procedures pertaining
6th Judicial District	or control.	to the oversight of financial
		operations.
	District officials failed to ensure that Business Office staff	
	were billing for various reimbursements due to the District. As	The District agreed with the
	a result, the District lost out on at least \$52,000 in	recommendations and indicated
	reimbursement revenues due.	that they will implement corrective

		action.
Hadley-Luzerne Central School District Financial Condition 2012M-188 4th Judicial District	The Board adopted budgets that cut costs by abolishing positions, outsourcing services or sharing them with other districts, and saving money on energy costs. Given the District's declining enrollment and the current economic climate, cost-cutting is prudent. However, the District's budgets did not cut revenues at the same pace.	5 recommendations The report's recommendations focused on strengthening the policies and procedures pertaining to the District's financial condition.
	The District has accumulated an increasing amount of money in restricted fund balance, or reserves, and built up amounts of unexpended surplus funds that exceeded the legal limit in the past two years.	The District agreed with the recommendations and indicated they planned to take corrective action.
	Although the District appropriated more than \$1 million in unexpended surplus each year to help finance the ensuing year's budget, the District did not use these funds because it generated a surplus each year.	
	The Board has also not yet developed a multi-year financial plan to improve the budget development process.	
Hyde Park Central	The Board and District officials did not ensure that budget	7 recommendations
School District Financial Management	estimates and reserve balances were reasonable and take corrective action to address the excessive fund balance in the	The report's recommendations
Practices	general fund. In addition, the Board did not receive timely	focused on strengthening the
2012M-172	financial reports to evaluate the District's finances.	policies and procedures pertaining
9th Judicial District	During 2008-09, 2009-10 and 2010-11, the Board	to financial management practices.
	overestimated expenditures by approximately \$1.9 million. Expenditures were overestimated by over \$4 million in the 2011-12 budget.	District officials agreed with the recommendations and indicated that they will implement corrective action.

Pawling Central School District Selected Financial Activities 2012M-185 9th Judicial District	The District's tax certiorari fund was over-funded by \$207,000 to \$636,000 for the three fiscal years ended June 30, 2010. The former treasurer did not prepare and present monthly reports to the Board and did not prepare bank reconciliations in a timely manner. The Board did not provide adequate oversight of the District's capital projects and tax certiorari reserve funds. District officials overfunded the High School Roof project and burdened District taxpayers with \$1.3 million in unnecessary borrowing. Further, the District paid approximately \$579,300 in tax certiorari claims from July 1, 2009 through June 30, 2012 from the general fund instead of using the tax certiorari reserve. The District's Audit Committee acted outside the scope of its authority. The District paid four professional service providers (legal, architectural, internal audit, and external audit) \$233,894 during the audit period without first soliciting competition. The Board did not properly segregate the treasurer's and deputy treasurer's duties over cash disbursements.	11 recommendations The recommendations focused on strengthening the policies and procedures pertaining to financial management practices. District officials agreed with the recommendations and indicated they will implement corrective action.
State Education	\$287,952 adjustment	4 recommendations
Department and Kids &		
the Training Institute,	During the fiscal years ended June 30, 2008 and June 30,	It is recommended that the
Inc.	2009 the Kids & the Training Institute, Inc. (KTI) received \$3.3	Department review the
Compliance with the	million in public support. During that time KTI claimed	disallowances and make the
Reimbursable Cost	\$287,952 in costs that were not properly calculated,	appropriate adjustments, and
Manual 2010-S-69	adequately documented, or allowable. There were	adjust KTI's reimbursement rates,
2010-3-03	disallowances including \$215,592 in personal services and \$72,360 in other-than-personal services.	as appropriate. It is also recommended that the Department

	The personal service disallowances consisted of \$44,824 in excess salary costs for its Executive Director, \$169,648 in unsupported bonus payments, and \$1,120 in gift cards to employees. The other-than-personal-service disallowances identified included (among a range of improper charges) \$31,577 for ineligible vehicle costs, \$16,389 for numerous personal expenses, and \$3,753 in expenses claimed for the private residence of the Executive Director. KTI did not comply with provisions of the Department's Reimbursable Cost Manual (Manual) pertaining to a less- than-arm's-length relationship with Kid's Quality Care (KQC) Inc., time and attendance records, and the classification of expenses.	direct KTI officials to comply with provisions pertaining to time and attendance records, the classification of expenses, and Department program site approval. It is also recommended that KTI comply with requirements of the Manual and other Department procedural guidance. The Department agreed with the findings and indicated that they will implement corrective action. <i>KTI officials believe the report</i> <i>contains inaccuracies as well as</i> <i>certain instances where they</i> <i>believe that principles contained in</i> <i>the Manual have been misapplied</i> <i>or misinterpreted.</i>
State Education Department and Kids	\$237,926 adjustment	4 recommendations
Quality Care, Inc. Compliance with the Reimbursable Cost Manual 2010-S-68	During the fiscal years ended June 30, 2008 and June 30, 2009 Kids Quality Care, Inc. (KQC) received \$2.7 million in public support. During that time KQC claimed \$237,926 in costs that were not properly calculated, adequately documented, or allowable for the two years covered by the audit. The disallowances included \$138,136 in personal services and \$99,790 in other-than-personal services. The personal service disallowances consisted of \$73,258 in excess salary costs for its Executive Director/Owner and	It is recommended that the Department review the disallowances and make the appropriate adjustments and adjust KQC's reimbursement rates, as appropriate. It is also recommended that the Department direct KQC officials to comply with provisions pertaining to time and attendance records, the

\$64,878 in unsupported bonus payments to employees.	classification of expenses, and Department program site approval.
The other-than-personal service disallowances included \$31,925 for unapproved facility lease and improvement costs and \$32,120 for ineligible vehicle costs (among a range of ineligible expenses).	It is also recommended that KQC comply with requirements of the Manual and other Department procedural guidance.
KQC did not comply with provisions of the Department Manual (Manual) pertaining to a less-than-arms-length business relationship with Kids & the Training Institute, Inc., time and attendance records, and the classification of expenses in its accounting records.	The Department agreed with the findings and indicated that they will implement corrective action.
	KQC officials believe the report contains certain inaccuracies as well as certain instances where they believe that principles contained in the Manual have been misapplied or misinterpreted.